LONE STAR MYCROSCHOOL, INC.

It is the policy of Lone Star MYcroSchool, Inc. ("Lone Star High School") to manage complaints from parents, students or patrons, against its employees through a well conceived, established and objective process. Every effort will be made to resolve problems early and informally at the earliest possible stage. Established procedures shall be readily accessible to the public.

DATE OF ADOPTION BY THE BOARD: December 1, 2016

DATE OF RE-ADOPTION BY THE BOARD: JUNE 4, 2018